

# **OWWL LIBRARY SYSTEM**

## **COMMUNITY CONNECTIONS**

SERVING PEOPLE IN ONTARIO, WAYNE,  
WYOMING, AND LIVINGSTON COUNTIES



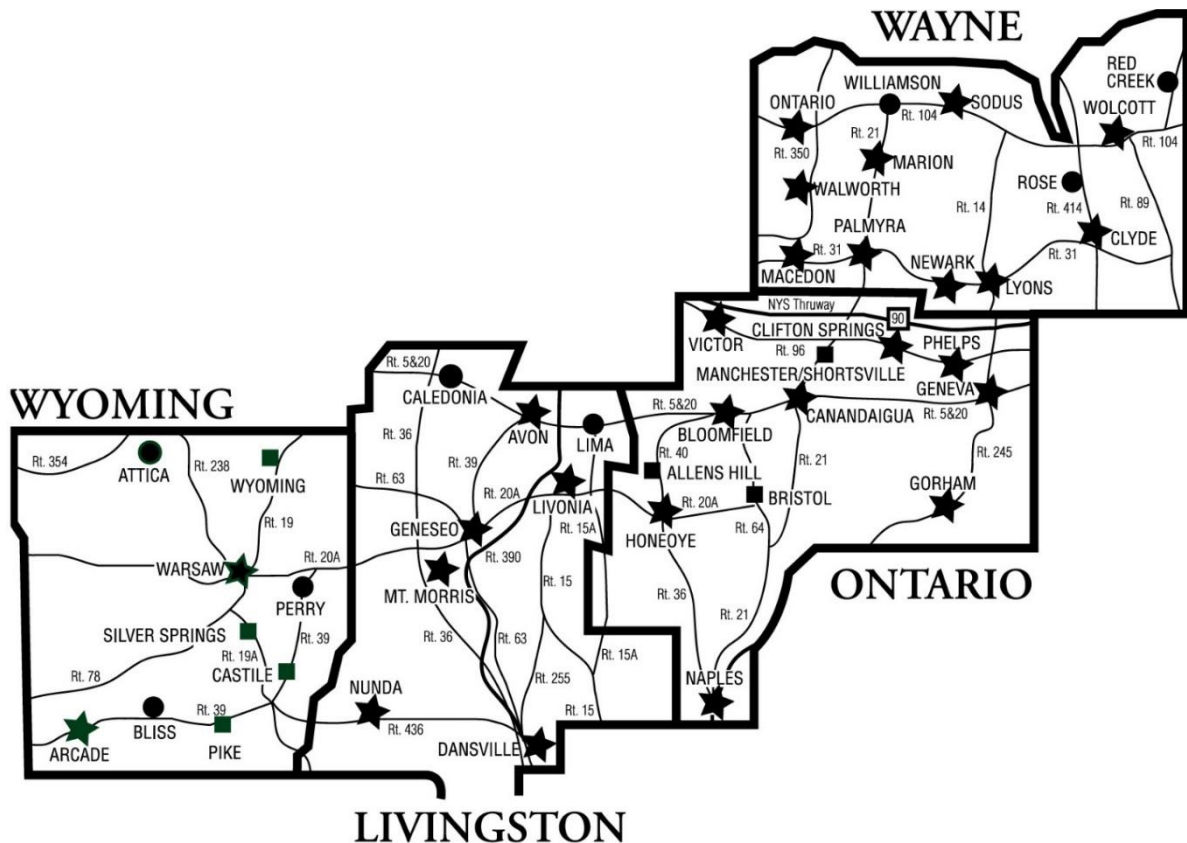
# COMMUNITY CONNECTIONS

## A REENTRY RESOURCE GUIDE

**Community Connections** is a resource guide intended for formerly incarcerated people reentering Ontario, Wayne, Wyoming, or Livingston counties from correctional facilities.

Libraries offer free access to information, including books, educational materials, computers and the internet, and often provide career development and more. There are 42 public libraries across the four OWWL counties. Find your local library online at <https://owwl.org/libraries/> or in the libraries section of this guide.

Please note that the addresses, phone numbers, and websites listed in this resource guide are subject to change.



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## ESSENTIALS

*Having essential identification documents can significantly benefit you in various aspects of life, such as securing employment, obtaining housing, and accessing other important services.*

### **Social Security Card – 1-800-772-1213**

For assistance in requesting a replacement Social Security card, please call 1-800-772-1213. Inform the representative that you need to replace your Social Security card.

<https://www.ssa.gov/number-card>

### **NYS Driver's License OR Non-Driver ID Card**

To apply for a Permit, Driver's License, or Non-Driver ID Card in New York State, you'll need to complete Form MV-44 (available online at [dmv.ny.gov/forms/mv44.pdf](http://dmv.ny.gov/forms/mv44.pdf)). Filled applications must be submitted in person at a DMV office, along with original documents proving your identity (see the comprehensive list at [dmv.ny.gov/forms/id44.pdf](http://dmv.ny.gov/forms/id44.pdf)).

### **Birth Certificate**

Application must be submitted with copies of either A or B:

- A. One of the following forms of valid photo-ID: Driver's license; State-issued, nondriver photo-ID card; Passport; U.S. Military-issued, photo-ID.
- B. Two of the following showing the applicant's name and address: Utility or telephone bill; Letter from a government agency dated within the last six months.

[https://health.ny.gov/vital\\_records/birth](https://health.ny.gov/vital_records/birth)

### **Reapply to Vote – 1-800-367-8683**

If you are actively incarcerated for a felony, you cannot vote in any elections. In New York State, the right to vote is automatically restored after release, meaning you must reapply to vote.

To apply to vote, or to reapply to vote, follow the steps laid out on <https://elections.ny.gov/voter-registration-process>, or call 1-800-FOR-VOTE (1-800-367-8683) to request a voter registration form.

### **Department of Social Service by County**

*County Departments of Social Services support and protect families and individuals.*

- **Ontario County DSS – 877-814-6907**  
3010 County Complex Drive, Canandaigua, NY 14424  
585-396-4060; 877-814-6907 (Toll Free); 315-789-1767 (Child Care Assistance Program)  
Ontario.childcareapps@dfa.state.ny.us  
<https://www.ontariocountyny.gov/118/Social-Services>  
<https://www.ontariocountyny.gov/217/Child-Day-Care>

- **Livingston County DSS – 585-243-7300**  
1 Murray Hill Drive, Mt. Morris, NY 14510  
<https://www.livingstoncountyny.gov/565/Financial-Assistance-Programs>  
<https://www.livingstoncountyny.gov/274/Social-Services>
- **Wayne County DSS – 315-946-4881 ext. 1455**  
77 Water Street, PO Box 10, Lyons, NY 14489  
315-946-4881 ext. 1455 (Child Care Assistance Program)  
Shanon.Brendlinger@dfa.state.ny.us  
Robert.Hoe@dfa.state.ny.us  
<https://web.co.wayne.ny.us/540/Day-Care-Assistance>  
<https://web.co.wayne.ny.us/250/Social-Services>
- **Wyoming County DSS – 585-786-8900**  
466 North Main Street, Warsaw, NY 14569  
<https://wyomingco.net/624/Child-Care-Assistance>  
<https://wyomingco.net/205/Social-Services>

## **211**

211 is a free, confidential, 24/7 phone, chat, text service, and searchable online database.

For assistance, information, and referrals, contact 2-1-1 (by phone at 211, by text at 898-211, or online at <https://www.211lifeline.org/> for Ontario, Wayne, and Livingston Counties, <https://www.211wny.org/> for Wayne County).

## EDUCATION

### **SUNY HEP (Higher Education in Prisons) and REJI (Rochester Education Justice Initiative)**

SUNY Genesee Community College (GCC) and the University of Rochester (U of R) have partnered to offer free college courses to individuals currently incarcerated at Attica, Groveland, and Wyoming Correctional Facilities. This program is open to those with a GED or high school diploma. Upon release, formerly incarcerated students can continue their education at U of R through the Justice Scholars Program (<https://www.sas.rochester.edu/reji/programs/justice-scholars.html>) at no cost.

*If you are currently incarcerated in Attica, Groveland, or Wyoming Correctional Facilities, ask your facility's librarian for more information on SUNY HEP and REJI.*

### **General Educational Development (GED)**

The General Educational Diploma (GED) is New York State's High School Equivalent (HSE) for those who have not yet received a high school diploma.

For more information, go to <https://www.ged.com/>, and get in touch with any of the literacy assistance programs listed below.

*These organizations will give one-on-one help and tutoring for free.*

### **Literacy Assistance**

#### ***Literacy Volunteers of Ontario-Yates***

Free one-on-one assistance in English as a Second Language (ESL), improvement in reading and math, tutoring in GED process. Call, email [info@lvoy.org](mailto:info@lvoy.org), or fill out online form on website and a representative will contact you. <https://lvoy.org/>

- **Canandaigua location – (585) 396-1686**  
208 S. Main Street, Canandaigua, NY 14424
- **Geneva location – (585) 282-7318**  
Geneva Public Library, 244 N. Main Street, Geneva, NY 14456

#### ***Literacy Volunteers of Wayne County – (315) 830-0001***

Free programs for adults and children, including literacy, ESL, math improvement, job training, and more. Available by appointment only. Call, email [lvwayne@lvwayne.org](mailto:lvwayne@lvwayne.org), or fill out online form on website and a representative will contact you.

- **Newark Location – (315) 830-0001**  
513 W Union St. Suite 103, Newark, NY 14513  
<https://lvwayne.org/>

**CORE The Learning Center (Literacy West NY, Inc) – (844) 969-2673**

Call, walk in, or fill out online form on website and a representative will contact you. Free classes covering literacy, GED and college prep, ESL, computers, career development, and more.

<https://core2learn.org/>

- **Warsaw location – (585) 786-3890**  
29 North Main Street, Warsaw, NY 14569
- **Mt. Morris location – (585) 658-7970**  
22 Chapel Street, Mt. Morris, NY 14510

**Adult Education**

***Adult Basic Education (Finger Lakes Community College)***

High School Equivalency (HSE) and English as a Second Language (ESL) non-credit classes available at no cost. For more information, visit:

- **Adult Basic Education:** <https://flcc.edu/offices/abe/>
- **English as a Second Language (ESL):** <https://flcc.edu/offices/abe/esl/>
- **High School Equivalency (HSE):** <https://flcc.edu/offices/abe/hse/>

***Buffalo Educational Opportunity Center (Buffalo location) – (716) 645-1900***

Visit <https://www.buffalo.edu/eoc/admissions/how-to-apply.html> for all information needed, or contact the Admissions Department, 555 Ellicott Street, Buffalo, NY 14203, (716) 645-1900.

<https://www.buffalo.edu/eoc.html>

***Genesee Valley BOCES – Adult Education Programs – (585) 344-7704***

Program includes literacy assistance and vocational training. Financial aid is offered depending on eligibility; there is a cost associated with this program. Call (585) 344-7704 or fill out registration form on website for more information. <https://www.gvboces.org/page/adult-education-programs>

***SUNY ATTAIN***

The State University of New York Advanced Technology Training and Information Networking (SUNY ATTAIN) is a system of computer labs across NYS that offers academic, occupational, and career development courses for free. See the website for an up-to-date list of locations.

<https://www.sunyattain.org/>

***SUNY Rochester Educational Opportunity Center (Rochester location) – (585) 232-2730***

Educational and career development offered for free. English for Speakers of Other Languages (ESOL), High School Equivalency (HSE) prep, college prep, occupational trades, business, early childhood development, health care, and more. Contact (585) 232-2730 or email

[REOCadmissions@brockport.edu](mailto:REOCadmissions@brockport.edu). Visit <https://reoc.brockport.edu/eligibility-requirements/> for more information about applying.



**TRIO Adult Educational Opportunity Center (AEOC) – (585) 483-1813**

Contact the AEOC office by emailing [AEOC@genesee.edu](mailto:AEOC@genesee.edu), or by calling (585) 483-1813 or (585) 345-6836. Free classes sponsored by SUNY Genesee Community College and funded by the U.S. Department of Education. Six campuses across Western NY.

- **Arcade location:** (585) 492-5265
- **Dansville location:** (585) 335-7820
- **Lima location:** (585) 582-1226
- **Warsaw location:** (585) 786-3010

<https://www.genesee.edu/resources/adult-learners/adult-education-opportunity-center/>

**Wayne-Finger Lakes BOCES (Newark location) – (315) 332-7374**

Classes on a flexible schedule. Adult literacy assistance, High School Equivalency (HSE), Licensed Practical Nursing (LPN) Program, Certified Nurse’s Assistant (CNA) Program. Financial aid offered. Contact WFLBOCES by calling (315) 332-7374 or filling out an online form.

<https://www.wflboces.org/adult-and-continuing-education>

*For parenting classes and education opportunities for children, see the Parenting and Childcare section of this guide.*

## EMPLOYMENT

### **Documentation**

*To increase your chances of successful employment after incarceration, having specific documents and following certain processes can be beneficial.*

#### ***Certificate of Relief / Certificate of Good Behavior***

Certain felony and misdemeanor convictions may restrict eligibility for specific types of employment or licenses. Obtaining a Certificate of Relief or Certificate of Good Behavior can help restore these eligibility requirements. This applies to professions such as security guards, private investigators, insurance brokers, certain civil service positions, etc.

<https://doccs.ny.gov/certificate-relief-good-conduct-restoration-rights>

#### ***Record of Arrest and Prosecution (RAP) Sheet***

To understand the information employers can access through background checks and to address any inaccuracies on your criminal record, it's advisable to obtain a copy of your RAP sheet. For more information, see <https://www.criminaljustice.ny.gov/ojis/recordreview.htm>.

<https://dol.ny.gov/individuals-who-are-justice-involved>

#### ***NYS Department of Labor – The Prime Objective***

This guide is for any job seeker with a conviction who wants to work in New York State.

<https://dol.ny.gov/system/files/documents/2023/10/the-prime-objective-2023.pdf>

### **NYS Department of Labor Career Centers**

*These career centers offer free career counseling, job leads, resume development, interview help, and more. Find your local career center below, or by visiting the website above.*

<https://dol.ny.gov/career-centers>

#### ***Ontario County: Finger Lakes Works***

- **Canandaigua Location – (585) 396-4020**  
3010 County Complex Drive, Canandaigua, NY 14424  
<https://fingerlakesworks.com/>
- **Geneva Location – (315) 789-1771**  
795 Canandaigua Road, Geneva, NY 14456  
<https://fingerlakesworks.com/>

#### ***Wayne County: Finger Lakes Works***

- **Lyons Location – (315) 946-7270**  
1519 Nye Road, Suite 601, Lyons, NY 14489  
<https://fingerlakesworks.com/>

## **Wyoming County**

- **Warsaw Career Center – (585) 786-3145**  
448 North Main Street, Warsaw, NY 14569  
<https://glowworks.org/>
- **Community Action for Wyoming County – (585) 237-2600**  
6470 Route 20A, Perry, NY 14530  
<https://communityactionforwyomingcounty.com/>

## **Livingston County Office of Workforce Development**

- **Geneseo Location – (585) 243-7047**  
6 Court Street, Room 105, Geneseo, NY 14454  
<https://glowworks.org/>

## **Adult Career and Continuing Education Services – Vocational Rehabilitation (ACCES-VR)**

Assists individuals with disabilities to find and keep employment through training, education, and rehabilitation. <https://www.acces.nysed.gov/vr>

- **Rochester District Office – (585) 238-2900**  
109 South Union Street, Rochester, NY 14607, (585) 238-2900 or (800) 462-0178  
<https://www.acces.nysed.gov/vr/rochester-district-office>  
*Serving Ontario, Wayne, and Livingston Counties.*
- **Buffalo District Office – (888) 652-7062**  
508 Main Street, Buffalo, NY 14202, (888) 652-7062  
<https://www.acces.nysed.gov/vr/buffalo-district-office>  
*Serving Wyoming County.*

## FOOD, CLOTHING, AND EMERGENCY ASSISTANCE

To find assistance near you, contact 2-1-1 (by phone at 211, by text at 898-211, or online at [211lifeline.org](http://211lifeline.org) for Ontario, Wayne, and Livingston Counties, [211wny.org](http://211wny.org) for Wayne County) for local resources.

### **Foodlink Food Locator – (585) 328-3380**

#### ***Foodlink Pop-Up Pantries***

Serving Western NY (including Ontario, Wayne, Wyoming, and Livingston Counties).

If you need help applying for a nutrition program such as **SNAP**, visit <https://hungersolutionsny.org/> to find your closest Nutrition Outreach and Education Program (NOEP) Coordinator. <https://foodlinkny.org/program/pop-up-pantries/>  
<https://foodlinkny.org/find-food/>

#### ***Red Cross – Emergency Aid***

Contact to receive assistance with temporary shelter/housing, mental health assistance, financial assistance, health services. <https://www.redcross.org/local/new-york/western-new-york/get-help.html>

- **Ontario, Wayne, and Livingston Counties** – (585) 241-4400
- **Wyoming County** – (716) 886-7500

### **Lydia’s Boutique**

Free clothes. Call, walk in, or schedule an appointment.

- **Geneseo Location – (585) 243-0130**  
Pleasant Valley Baptist Church, 4631 Lakeville Road, Geneseo, NY 14454,  
[info@pleasantvalleybaptist.com](mailto:info@pleasantvalleybaptist.com)  
*Serving Western NY (including Ontario, Wayne, Wyoming, and Livingston Counties).*

### **Ontario County Food, Clothing, and Emergency Assistance**

#### ***Caring Hearts – Clothing Closet / Household Goods***

Free clothing and small household items. Walk-in.

- **Clifton Springs Location – (315) 945-4402**  
12 Hibbard Avenue, Clifton Springs, NY 14432

#### ***Clothing Room – St. Vincent de Paul Society – Canandaigua***

Provide ID and proof of address (such as utility or phone bill). Walk in.

- **Canandaigua Location – (585) 394-3980**  
120 N Main Street, Canandaigua, NY 14424

### ***Salvation Army Canandaigua – Community Services***

Call for information. Individual and family support services; Emergency assistance (money, shelter, clothing); and more. Must provide proof of address and proof of income.

- **Canandaigua Location – (585) 394-6968**  
110 Saltonstall Street, Canandaigua, NY 14424

### **Wayne County Food, Clothing, and Emergency Assistance**

#### ***Wayne County Rural Ministry***

Individual and family support services; Prescription and emergency funding; Thrift store. Call for information or walk in. Must provide proof of address.

- **Williamson Location – (315) 589-8105**  
4170 Main Street, Williamson, NY 14589

### **Wyoming County Food, Clothing, and Emergency Assistance**

#### ***Community Action for Wyoming County – (585) 237-2600***

Emergency and immediate assistance to families in need, as well as affordable housing.

<https://communityactionforwyomingcounty.com/>

- **Perry Location – (585) 237-2600**  
6470 Rt. 20A, Perry, NY 14530, [info@wccainc.org](mailto:info@wccainc.org)

*For other food, clothing, or emergency resources specifically related to parenting and/or childcare, see the Parenting and Childcare section of this guide.*

## HOUSING

*If you are experiencing homelessness, contact your county's Department of Social Services for a referral to local emergency or transitional housing. Find the contact information for your county's Department of Social Services in the Essentials section of this guide.*

### **Fair Housing Enforcement Project (LawNY) – (833) 223-7077**

Investigates complaints of housing discrimination. Serves Ontario, Wayne, and Livingston Counties. <https://www.lawny.org/FairHousing>

### **Geneva Housing Authority – (315) 789-8010**

Apply for subsidized housing. Applications available online, print and fill out then drop them off or mail them to main office, or call office and request an application be mailed to you. Serving Ontario County.

- **Geneva Location – (315) 789-8010**  
41 Lewis Street, PO Box 153, Geneva, NY 14456  
<https://genevahousingauthority.com/>

### **Newark Housing Authority – (315) 331-1574**

Subsidized housing in Newark and across Wayne County. Call, email, or walk in for information. Serving Wayne County.

- **Newark Location – (315) 331-1574**  
200 Driving Park Circle, PO Box 108, Newark, NY 14513  
<http://newarknyhousing.org/>

### **Open Door Mission (Rochester) – (585) 454-6696**

***Emergency, short-term housing: [opendoormission.com/emergency-housing-and-food](https://opendoormission.com/emergency-housing-and-food)***

- **Rochester Location – Samaritan House Crisis Center**  
210 Main Street, Rochester, NY 14608  
<https://opendoormission.com/>

### ***90 Day Transitional Housing Program***

For those experiencing struggles with chemical dependency, mental health, or economic hardship.

- **For women and children:** Call (585) 645-0705 for a phone screening.
- **For men:** Call (585) 325-3277 for a phone screening.

## **Volunteers of America of Upstate New York – (585) 647-1150**

Reentry, housing, and wraparound support services for people leaving correctional facilities and/or experiencing homelessness. Serving Western, NY. <https://www.voaupny.org/>

- **Rochester Location – (585) 647-1150**  
214 Lake Avenue, Rochester, NY 14608

### **Online Resources:**

#### ***Affordable Housing Online***

Low-income housing and Section 8 waiting lists. <https://affordablehousingonline.com/>

#### ***Apartment Finder***

Apartment Finder uses rents and availabilities to help you find an apartment.  
<https://www.apartmentfinder.com/>

#### ***NY Housing Search***

A free service to list and find affordable, accessible homes and apartments across New York State.  
<https://nyhousingsearch.gov/>

## LEGAL

### **NYS Bar Association: Lawyer Referral – (800) 342-3661**

Free referral to a vetted attorney in NYS call or email [LRS@nysba.org](mailto:LRS@nysba.org). *Serving NYS (including Ontario, Wayne, Wyoming, and Livingston Counties)*

<https://nysba.org/new-york-state-bar-association-lawyer-referral-service/>

### **The Center for Dispute Settlement – (585) 546-5110**

Conciliation, mediation, and arbitration for the peaceful resolution of disputes. Including: Custody and Visitation; Divorce; School mediation; Landlord/Tenant; Eviction; Small claims; Restorative Justice for cases of harm or crime; Training; and more. Call or email [info@cdsadr.org](mailto:info@cdsadr.org). *Serving Ontario, Wayne, and Livingston Counties.* <https://cadsadr.org/>

### **NYS Mental Hygiene Legal Service (Fourth Judicial Department) – (585) 530-3050**

Legal representation, investigation, information, and referrals for residents of New York State who are mentally disabled, as well as family and friends of clients. *Serving Central and Western NY (including Ontario, Wayne, Wyoming, and Livingston Counties).*

<https://nycourts.gov/courts/ad4/mhls/>

- **Rochester Location – (585) 530-3050**  
M. Dolores Denman Courthouse, 50 East Avenue, Suite 402, Rochester, NY 14604

### **Public Defenders by county**

#### ***Ontario County Public Defender – (585) 396-4645***

Complete eligibility interview at the Public Defender's Office. No appointment necessary, walk-ins welcome. <https://www.ontariocountyny.gov/511/How-to-Apply-For-a-Public-Defender>

<https://www.ontariocountyny.gov/117/Public-Defender>

- **Canandaigua Location - (585) 396-4645**  
20 Ontario Street, Ground Floor, Canandaigua, NY 14424  
Monday through Friday, 9:00 AM to 4:00 PM
- **Family Court – (585) 396-4284.**

#### ***Wayne County Public Defender – (315) 946-7478***

Fill out financial eligibility application online or in person, and email the attachment to [PDeligibility@co.wayne.ny.us](mailto:PDeligibility@co.wayne.ny.us) or submit in-person.

<https://web.co.wayne.ny.us/270/Public-Defender>

- **Lyons Location – (315) 946-7478**  
26 Church Street, Second Floor, Lyons, NY 14489  
Monday through Friday, 9:00 AM to 5:00 PM



**Wyoming County Public Defender – (585) 786-8450**

Submit proof of income, a copy of your criminal charges, and Criminal Court Application, Family Court Application, or Violation of Support Application, whichever is applicable, online or in-person at the Public Defender's Office. <https://wyomingco.net/473/Public-Defender>

- **Warsaw Location – (585) 786-8450**  
18 Linwood Avenue, Warsaw, NY 14569  
Monday through Friday, 9:00 AM to 5:00 PM

**Livingston County Public Defender – (585) 243-7028**

Apply online. Completed applications may be dropped in office window slot. *The Public Defender's Office is currently not open to the public.*

<https://www.livingstoncountyny.gov/227/Public-Defender>

- **Geneseo Location - (585) 243-7028 or (585) 335-1738**  
6 Court Street, Room 109, Geneseo, NY 14454

## LIBRARIES

Libraries offer a wide range of free resources. Borrow books, DVDs, CDs, and other materials. Utilize our public computers for internet access. Get assistance with career guidance, health information, education resources, and tax preparation. And discover many other valuable services available at your local library!

Find your local library in the list below, or by visiting [owwl.org/libraries](http://owwl.org/libraries).

### **Ontario County Libraries**

***Allens Hill Free Library – (585) 229-5636***  
3818 County Road 40, Bloomfield, NY 14469  
[sites.google.com/view/allenshillfreelibrary](http://sites.google.com/view/allenshillfreelibrary)

***Bloomfield Public Library – (585) 657-6264***  
9 Church Street, Bloomfield, NY 14469  
[bloomfieldpubliclibrary.org](http://bloomfieldpubliclibrary.org)

***Bristol Library – (585) 229-5862***  
6750 County Road 32, Canandaigua, NY  
14424  
[thebristollibrary.com](http://thebristollibrary.com)

***Clifton Springs Library – (315) 462-7371***  
4 Railroad Avenue, Clifton Springs, NY 14432  
[cliftonspringslibrary.com](http://cliftonspringslibrary.com)

***Geneva Public Library – (315) 789-5303***  
244 Main St, Geneva, NY 14456  
[genevpubliclibrary.net](http://genevpubliclibrary.net)

***Gorham Free Library – (585) 526-6655***  
2664 Main Street, Gorham, NY 14461  
[gorhamfreelibrary.wordpress.com](http://gorhamfreelibrary.wordpress.com)

***Honeoye Public Library – (585) 229-5020***  
8708 Main Street, Honeoye, NY 14471  
[honeoye.owwl.org](http://honeoye.owwl.org)

***Naples Library – 585-374-2757***  
118 S Main Street, Naples, NY 14512  
[napleslibrary.org](http://napleslibrary.org)

***Phelps Community Memorial Library –  
315-548-3120***  
8 Banta Street, Suite 200, Phelps, NY 14532  
[phelpslibrary.org](http://phelpslibrary.org)

***Red Jacket Community Library –  
585-289-3559***  
7 Lehigh Avenue, Shortsville, NY 14548  
[redjacket.owwl.org](http://redjacket.owwl.org)

***Victor Farmington Library – 585-924-2637***  
15 W Main Street, Victor, NY 14564  
[victorfarmingtonlibrary.org](http://victorfarmingtonlibrary.org)

***Wood Library Association – 585-394-1381***  
134 N. Main Street, Canandaigua, NY 14424  
[woodlibrary.org](http://woodlibrary.org)

## **Wayne County Libraries**

***Clyde-Savannah Public Library –  
315-923-7767***

204 Glasgow St, Clyde, NY 14433  
[clyde.owwl.org](http://clyde.owwl.org)

***Lyons Public Library – 315-946-9262***

122 Broad St, Lyons, NY 14489  
[lyonspubliclibrary.org](http://lyonspubliclibrary.org)

***Macedon Public Library – 315-986-5932***

30 Main St, Macedon, NY 14502  
[macedonpubliclibrary.org](http://macedonpubliclibrary.org)

***Marion Public Library – 315-926-4933***

4036 Maple Ave, Marion, NY 14505  
[marionlib.org](http://marionlib.org)

***Newark Public Library – 315-331-4370***

121 High St, Newark, NY 14513  
[newarklibrary.org](http://newarklibrary.org)

***Ontario Public Library – 315-524-8381***

1850 Ridge Rd, Ontario, NY 14519  
[ontariopubliclibrary.org](http://ontariopubliclibrary.org)

***Palmyra Community Library – 315-597-5276***

402 E. Main St, Palmyra, NY 14522  
[palmyracommunitylibrary.org](http://palmyracommunitylibrary.org)

***Red Creek Free Library – 315-754-6679***

6817 Main St, Red Creek, NY 13143  
[redcreekfreelibrary.org](http://redcreekfreelibrary.org)

***Rose Free Library – 315-587-2335***

4069 Main St, Rose, NY 1454  
[roselibrary.org](http://roselibrary.org)

***Sodus Community Library – 315-483-9292***

17 Maple Ave, Sodus, NY 14551  
[soduslibrary.blogspot.com](http://soduslibrary.blogspot.com)

***Walworth-Seely Public Library –***

***315-986-1511***

3600 Lorraine Dr., Walworth, NY 14568  
[walworthlibrary.org](http://walworthlibrary.org)

***Williamson Free Public Library –***

***315-589-2048***

6380 St. Route 21, Williamson, NY 14589  
[williamsonlibrary.org](http://williamsonlibrary.org)

***Wolcott Public Library – 315-594-2265***

5890 New Hartford St, Wolcott, NY 14590  
[wolcott.owwl.org](http://wolcott.owwl.org)

## **Wyoming County Libraries**

### ***Arcade Free Library – 585-492-1297***

365 W. Main Street, Arcade, NY 14009  
[arcadelibrary.blogspot.com](http://arcadelibrary.blogspot.com)

### ***Cordelia A. Greene Library – 585-493-5466***

11 South Main Street, Castile, NY 14427  
[castile.owwl.org](http://castile.owwl.org)

### ***Eagle Free Library – 585-322-7701***

3413 School Street, Bliss, NY 14024  
[eaglefreelibrary.org](http://eaglefreelibrary.org)

### ***Gainesville Public Library – 585-493-2970***

10 Church Street, Silver Springs, NY 14550  
[gainesvillepubliclibrary.com](http://gainesvillepubliclibrary.com)

### ***Perry Public Library – 585-237-2243***

70 North Main Street, Perry, NY 14530  
[perry.owwl.org](http://perry.owwl.org)

### ***Pike Library – 585-493-5900***

65 Main St. Pike, NY 14130  
[pike.owwl.org](http://pike.owwl.org)

### ***Stevens Memorial Library – 585-591-2733***

146 Main Street, Attica, NY 14011  
[attica.owwl.org](http://attica.owwl.org)

### ***Warsaw Public Library – 585-786-5650***

130 North Main Street, Warsaw, NY 14569  
[warsawpubliclibrary.org](http://warsawpubliclibrary.org)

### ***Wyoming Library – 585-495-6840***

114 S. Academy Street, Wyoming, NY 14591  
[wyominglibrary.wordpress.com](http://wyominglibrary.wordpress.com)

## **Livingston County Libraries**

### ***Avon Free Library – 585-226-8461***

143 Genesee Street, Avon, NY 14414  
[avonfreelibrary.org](http://avonfreelibrary.org)

### ***Bell Memorial Library – 585-468-2266***

16 East Street, Nunda, NY 14517  
[bellmemoriallibrary.org](http://bellmemoriallibrary.org)

### ***Caledonia Library Association – 585-538-4512***

3108 Main Street, Caledonia, NY 14423  
[caledonialibrary.org](http://caledonialibrary.org)

### ***Dansville Public Library – 585-335-6720***

200 Main Street, Dansville, NY 14437  
[dansvillelibrary.org](http://dansvillelibrary.org)

### ***Lima Public Library – 585-582-1311***

1872 Genesee Street, Lima, NY 14485  
[lima.owwl.org](http://lima.owwl.org)

### ***Livonia Public Library – 585-346-3450***

2 Washington Street, Livonia, NY 14487  
[livonialibrary.org](http://livonialibrary.org)

### ***Mt. Morris Library – 585-658-4412***

121 Main Street, Mt. Morris, NY 14510  
[mountmorris.owwl.org](http://mountmorris.owwl.org)

### ***Wadsworth Library – 585-243-0440***

24 Center Street, Geneseo, NY 14454  
[wadslib.com](http://wadslib.com)

## MEDICAL

### **Department of Health by County**

County Departments of Health assist residents and offer free or sliding scale payments for many services, including vaccinations, cancer services, lead screenings, HIV and hepatitis testing, naloxone treatment, and child health and safety services.

- **Ontario County – (585) 396-4343 or (585) 394-4560 after hours**  
20 Ontario Street, Canandaigua, NY 14424  
<https://www.ontariocountyny.gov/101/Public-Health>  
<https://www.ontariocountyny.gov/FormCenter/County-Contact-Forms-29/Public-Health-209>
- **Wayne County – (315) 946-5749**  
1519 Nye Road, Suite 200, Lyons, NY 14489  
<https://www.wcphny.com/>  
[wcph@co.wayne.ny.us](mailto:wcph@co.wayne.ny.us)
- **Wyoming County – (585) 786-8890 or (585) 786-2233 after hours**  
5362A Mungers Mill Road, Silver Springs, NY 14550  
<https://wyomingco.net/203/Health-Department>  
[health@wyomingco.net](mailto:health@wyomingco.net)
- **Livingston County – (585) 243-7270 or (585) 243-7100 after hours**  
2 Murray Hill Drive, Mount Morris, NY 14510  
<https://www.livingstoncountyny.gov/172/Department-of-Health>  
[dept-of-health@co.livingston.ny.us](mailto:dept-of-health@co.livingston.ny.us)

### **Hospitals and Emergency Services**

For emergencies, call 911.

- **Buffalo General Medical Center – (716) 859-5600**  
100 High Street, Buffalo, NY 14203  
<https://www.buffalogeneral.org/>
- **Mercy Hospital of Buffalo – (716) 826-7000**  
565 Abbott Road, Buffalo, NY 14220  
<https://www.chsbuffalo.org/mercy-hospital-of-buffalo/>
- **Clifton Springs Hospital – (315) 462-9561**  
2 Coulter Road, Clifton Springs, NY 14432  
<https://www.rochesterregional.org/locations/clifton-springs-hospital-clinic>
- **F. F. Thompson Hospital – (585) 396-6000**  
350 Parrish Street, Canandaigua, NY 14424  
<https://www.thompsonhealth.com/>

- **Geneva General Hospital – (315) 787-4000**  
196 North Street, Geneva, NY 14456  
<http://flhealth.org/services/inpatient-care/geneva-general-hospital>
- **Highland Hospital – (585) 473-2200**  
1000 South Avenue, Rochester, NY 14620  
<https://www.urmc.rochester.edu/highland.aspx>
- **Noyes Memorial Hospital – (585) 335-6001**  
111 Clara Barton Street, Dansville, NY 14437  
<https://www.urmc.rochester.edu/noyes.aspx>
- **Rochester General Hospital – (585) 922-4000**  
1425 Portland Avenue, Rochester, NY 14621  
<https://www.rochesterregional.org/Locations/Rochester-General-Hospital>
- **Strong Memorial Hospital – (585) 275-2100**  
601 Elmwood Avenue, Rochester, NY 14624  
<https://www.urmc.rochester.edu/locations/strong-memorial-hospital>
- **Wyoming County Community Hospital – (585) 786-2233**  
400 North Main Street, Warsaw, NY 14569  
<https://www.wcchs.net/>

For resources and organizations for mental health, such as counseling and treatment, see the Mental Health Services section of this guide.

### **Pregnancy Care**

#### ***Planned Parenthood – (866) 600-6886***

STD testing, birth control, health care, and more on a sliding scale for cost. Able to provide abortion services. Check your local Health Center or book an appointment online, or by calling. Serving Western NY (including Ontario, Wayne, Wyoming, and Livingston Counties).

<https://www.plannedparenthood.org/>

- **Canandaigua Health Center**, 15 Lafayette Avenue, Canandaigua, NY 14424
- **Rochester Health Center**, 114 University Avenue, Rochester, NY 14605

#### ***Birthright International – (800) 550-4900 (toll free 24/7 helpline)***

Pregnancy testing, counseling, referrals. Unable to provide abortion services or referrals.

<https://birthright.org/>

- **Birthright of Rochester – (585) 385-2100**  
320 N. Washington Street, Suite 116, Rochester, NY 14625  
<https://birthright.org/rochesterny>
- **Birthright of Ontario – (315) 524-2120**  
2003 Ridge Road, Ontario, NY 14519  
<https://birthright.org/ontario>

### ***Care Net Pregnancy Centers and Affiliates –***

Pregnancy testing, religion-informed counseling, classes, supplies, and more. Unable to provide abortion services or referrals. Serving Ontario, Wayne, and Livingston Counties.

<https://care-net.org/>

- **Care Net Canandaigua – (585) 393-0437**  
120 North Main Street, Suite 28, Canandaigua, NY 14424
- **Family Hope Center – (315) 945-1019**  
551 Exchange Street, Geneva, NY 14456
- **Care Net of Wayne County – (315) 573-7833**  
1141 East Union Street, Newark, NY 14513
- **Pregnancy Resource Center of the Valleys, Inc. – (585) 658-2436**  
115 Main Street, Mt. Morris, NY 14510

*For resources and organizations regarding parenting classes, childcare, and education for children, see the Parenting and Childcare section of this guide.*

### **Veterans**

- **Batavia VA Medical Center – (585) 297-1000**  
222 Richmond Avenue, Batavia, NY 14020  
<https://www.va.gov/western-new-york-health-care/locations/batavia-va-medical-center/>
- **Buffalo VA Medical Center – (716) 834-9200**  
Mental Health Care: (716) 862-3117  
3495 Bailey Avenue, Buffalo, NY 14215  
<https://www.va.gov/western-new-york-health-care/locations/buffalo-va-medical-center/>
- **Canandaigua VA Medical Center – (585) 393-7100**  
Appointments: (585) 393-7250  
Mental Health Care: (585) 393-7252  
400 Fort Hill Avenue, Canandaigua, NY 14424

### **Office for the Aging by County**

County Offices for the Aging provide advocacy, information, assistance, assessment, and referral for residents 60 and older and their caregivers.

- **Ontario County Office for the Aging – (585) 396-4040**  
3019 County Complex Drive, Canandaigua, NY 14424  
<https://www.ontariocountyny.gov/100/Office-for-the-Aging>
- **Wayne County Aging Services – (315) 946-5624**  
1519 Nye Road Suite 300, Lyons, NY 14489  
<https://web.co.wayne.ny.us/158/Aging-Services>

- **Wyoming County Office for the Aging – (585) 786-8833 or (800) 836-0067**  
8 Perry Avenue, Warsaw, NY 14569  
<https://wyomingco.net/328/Office-for-the-Aging>
- **Livingston County Office for the Aging – (585) 243-7520 or (585) 335-1732**  
3 Murray Hill Drive, Mt. Morris, NY 14510  
<https://www.livingstoncountyny.gov/133/Aging-Office-for-the>

### **Clinics, Insurance Support, and Other Services**

#### ***Coordinated Care Services, Inc. (CCSI) – (585) 613-7662, option 3***

Education and assistance for 65 or older, blind, or disabled New Yorkers when enrolling in and using public health insurance programs. Serving Western NY.

1099 Jay Street, Rochester, NY 14611

<https://www.ccsi.org/>

#### ***Finger Lakes Community Health***

Provides personal care, including preventative and dental treatments. Accepts most insurances. Sliding scale payment. Call for an appointment. Serving Ontario and Wayne Counties.

<https://www.localcommunityhealth.com/>

- **Geneva Community Health – (315) 781-8448**  
601-B Washington Street, Geneva, NY 14456  
<https://www.localcommunityhealth.com/geneva-community-health-v2/>
- **Newark Community Health – (315) 573-7577**  
513 West Union Street, Newark, NY 14513 (in the Cannery Row Mall)  
<https://www.localcommunityhealth.com/newark-community-health-v2/>
- **Sodus Community Health – (315) 483-1199**  
6341 Ridge Road, Sodus, NY 14551  
<https://www.localcommunityhealth.com/sodus-community-health-new/>

#### ***Geneseo Parish Outreach Center – (585) 243-3120***

Call for an appointment. Serving those with no insurance, those who are under-insured, and those who cannot pay for medications or specialty care. Adult and pediatric care, insurance navigation, school and employment physicals, dentistry, vision and hearing evaluations, and more.

4520 Genesee Street, Geneseo, NY 14454

<http://gpocenter.org/>

#### ***Rushville Health Center – (585) 554-4400***

2 Rubin Drive, Rushville, NY 14544

<https://mosaichealth.org/rushville>

#### ***Tri-County Family Medicine Program, Inc.***

<https://www.tcfmedicine.org/>



- **Dansville location – (585) 335-6041**  
60 Red Jacket Street, Suite 1, Dansville, NY 14437
- **Geneseo location – (585) 243-1700**  
50 East South Street, Suite 700, Geneseo, NY 14454
- **Nunda location – (585) 468-2528**  
61 State Street, Nunda, NY 14517

***Trillium Health – (585) 545-7200***

Primary and sexual healthcare including HIV prevention and treatment.

259 Monroe Avenue, Rochester, NY 14607

<https://www.trilliumhealth.org/>

## MENTAL HEALTH SERVICES

Call or text 988, or live chat at [988lifeline.org/chat](https://988lifeline.org/chat) for 24/7 emotional and substance use support for those in crisis.

### **SAMHSA National Helpline – 1-800-662-HELP (4357)**

Confidential, free, 24/7 information service in English and Spanish. Referrals to local treatment facilities, support groups, and community-based organizations. For individuals and family members facing mental and/or substance use disorders. Visit <https://findtreatment.gov/> or text your zip code to 435748 (HELP4U)

### **County Mental Health Centers**

*County Mental Health Centers can provide counseling, evaluations, referrals, and more.*

- **Ontario County Mental Health Center – (585) 396-4363**  
3019 County Complex Drive, Canandaigua, NY 14424  
<https://www.ontariocountyny.gov/99/Mental-Health>
- **Wayne County Behavioral Health – (315) 946-5722**  
1519 Nye Road, Lyons, NY 14489  
<https://web.co.wayne.ny.us/175/Behavioral-Health>
- **Wyoming County Mental Health Department – (585) 786-8871**  
460 N Main Street, Warsaw, NY 14569  
<https://wyomingco.net/434/Mental-Health>
- **Livingston County Mental Health / Community Services – (585) 243-7250**  
4600 Millennium Drive, Geneseo, NY 14454  
<https://www.livingstoncountyny.gov/152/Mental-Health-Community-Services>
- **Family Counseling Services of the Finger Lakes – (315) 789-2613**  
Serving Ontario and Wayne Counties  
<https://fcsfl.org/>

## PARENTING AND CHILDCARE

### **WIC – 1-800-522-5006**

Available for all caregivers of children up to 5 years old in NYS. See eligibility requirements online at <https://www.wicstrong.com/about/eligibility/>.

WIC provides many services, including monthly food benefits, breastfeeding support, health and nutrition education, and health care referrals.

To apply, contact your local New York State WIC agency directly, start an online application at <https://www.wicstrong.com/about/how-do-i-apply/>, or call 1-800-522-5006.

### **Child Care Council – (585) 654-4720**

Referral services for parents seeking childcare. Email [referral@childcarecouncil.com](mailto:referral@childcarecouncil.com) or call (585) 654-4720. *Serving Wayne and Livingston Counties.*  
<https://childcarecouncil.com/>

### **Child and Family Resources – (315) 536-1134**

Parenting classes and support. Childcare and information. Email [cfr.info@cfresources.org](mailto:cfr.info@cfresources.org) or call (315) 536-1134. *Serving Ontario County.*  
<https://www.cfresources.org/>

### **Focus on the Children – (585) 502-7157**

Fill out application for assistance on website or call (585) 502-7157. Financial assistance for children's needs, such as prescriptions, eyeglasses, dental visits, beds and cribs, safety gates, special clothing needs such as coats and boots, tutoring costs, counseling fees, etc. *Serving Livingston County.*  
<https://www.focusonthechildren.org/>

### **Head Start and Early Head Start**

Free Federal program that helps children (birth to age five) and their families with school readiness. Find your local program using the locator linked above.  
*Serving Ontario, Wayne, Wyoming, and Livingston Counties.*  
<https://eclkc.ohs.acf.hhs.gov/center-locator>

### **Hillside – (585) 256-7500**

Youth and family support, education, and residential treatment for youths who have experienced trauma. Call (585) 256-7500 (24/7 phone line) or email [info@hillside.com](mailto:info@hillside.com)  
*Serving Ontario, Wayne, Wyoming, and Livingston Counties.*  
<https://hillside.com/>

**Livingston County Children’s Protective Association - (585) 704-7511**

Must be a resident of Livingston County with a child in the home. Provides support services such as food, clothing, utilities, rent, auto repairs, medical needs, camp scholarships, nursery school tuition, club memberships, books, sports equipment, school supplies. Call (585) 704-7511 (Nita Hawkins) or (585) 721-0079 (Donna Mancoff)

*Serving Livingston County.*

*Child Support payments can be delivered to or dropped off at your county’s Department of Social Service. For help collecting child support payment you are owed, contact your county’s Department of Social Service. Find the contact information for your county’s Department of Social Services in the Essentials section of this guide.*

*For resources related to pregnancy, see the Medical section of this guide.*

## SUBSTANCE ABUSE

Call or text 988, or live chat at [988lifeline.org/chat](https://988lifeline.org/chat) for 24/7 emotional and substance use support.

### **SAMHSA National Helpline – 1-800-662-HELP (4357)**

Confidential, free, 24/7 information service in English and Spanish. Referrals to local treatment facilities, support groups, and community organizations. For individuals and family members facing mental and/or substance use disorders. Text your zip code to 435748 (HELP4U).

<https://findtreatment.gov/>

### **In the Rooms**

Use link to search for Alcoholics Anonymous, Narcotics Anonymous, Gamblers Anonymous, Overeaters Anonymous, and Smart Recovery meetings by zip code.

<https://meetings.intherooms.com/meetings/search>

### **Alcoholics Anonymous**

- **Ontario and Wayne Counties – (315) 789-5955 (24/7)**  
<https://fingerlakesaa.org/>
- **Wyoming County – (888) 854-8322 (24/7)**  
<https://www.genesee-wyomingcountyaa.org/>
- **Livingston County – (585) 245-4440 (24/7)**  
<https://livingstonareaintergroup.org/>

## TRANSPORTATION

*For other regional transportation options, contact 2-1-1 (by phone at 211, by text at 898-211, or online at [211lifeline.org](http://211lifeline.org) for Ontario, Wayne, and Livingston Counties, [211wny.org](http://211wny.org) for Wayne County).*

### **RTS – (585) 288-1700**

See maps and schedules online. Safe, reliable, convenient public transportation.

*Serving Ontario, Wayne, Wyoming, and Livingston Counties, and others.*

<https://www.myrts.com/>

- **Ontario County – (585) 394-2250**
- **Wayne County – (315) 946-5617**
- **Wyoming County – (585) 786-6050**
- **Livingston County – (585) 658-4690**